



## Reporting Channels

How can a parent or student report be bullying in all its forms, abuse, or breaches of digital integrity?

The school provides the identification of relevant persons to receive reports and action:

| Official who received the report                          | Name               | Phone number  | Email/ Account on Thames   |
|---|--------------------|---------------|--|
| Hotline   | Ms. Rana Hassan    | 0509708205    | <a href="mailto:Reception@sholaamericanschool.com">Reception@sholaamericanschool.com</a>         |
| Online safety officer                                     | Mr. Mohamed Salah  | 0547041499    | <a href="mailto:M.salah@sholaamericanschool.com">M.salah@sholaamericanschool.com</a>             |
| Technical support officer                                 | Mr. Salah Khoga    | 067451110-543 | <a href="mailto:Salah.khoga@sholaamericanschool.com">Salah.khoga@sholaamericanschool.com</a>     |
| Social worker (school child protection officer)           | Ms. Basma Said     | 0503677974    | <a href="mailto:Basma@sholaamericanschool.com">Basma@sholaamericanschool.com</a>                 |
| Supervisor of the boys' department (5 to 12)              | Mr. Wissam Nasir   | 0547041685    | <a href="mailto:Wisam@sholaamericanschool.com">Wisam@sholaamericanschool.com</a>                 |
| Supervisor of the girls' section (5 to 12 )               | Ms. Wafa Al-Taie   | 0547041684    | <a href="mailto:Wafa@sholaamericanschool.com">Wafa@sholaamericanschool.com</a>                   |
| Supervisor of the Department of the first stage (1 to 4 ) | Ms. Dalia Al-Masri | 0545304451    | <a href="mailto:Dalia.almasri@sholaamericanschool.com">Dalia.almasri@sholaamericanschool.com</a> |
| Supervisor of the kindergarten department                 | Ms. Asma Saleh     | 0508513455    | <a href="mailto:Asmaa.kg@sholaamericanschool.com">Asmaa.kg@sholaamericanschool.com</a>           |

Reporting procedures outside the scope of educational institutions: -

All Emirates call 116111 Child Protection Center – Ministry of Interior

Emirate of Sharjah Call 800700 Child Protection Center – Social Services in Sharjah

